



**Investor Presentation** 

Nov 2013



# **Business Outlook**

Insurance Market & Aldagi Performance

Healthcare Market & Aldagi Performance

Strategy Going Forward

Annexes

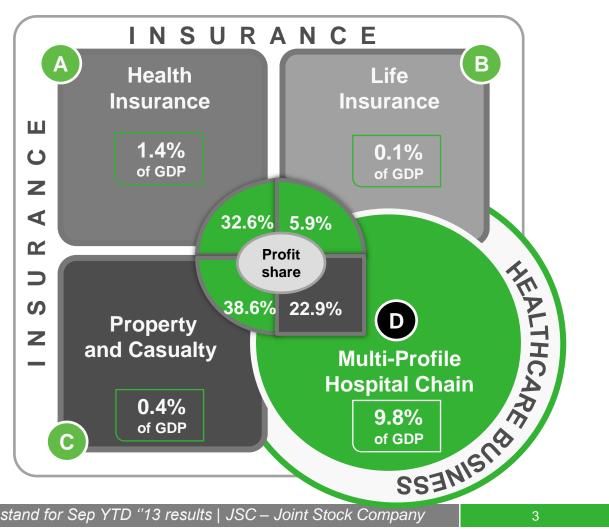


## **ALDAGI BUSINESS MODEL**

By **ALDAGI** we mean: **Insurance** business (Health insurance, Life insurance, Property & Casualty (P&C)) carried by JSC Aldagi Insurance, and Healthcare business (HC), or hospital services provided by Aldagi subsidiaries JSC My Family Clinic and JSC Unimed

A well-diversified, fast growing business with undisputed market leadership based on

**4 KEY PILLARS** 





## **Business Outlook**

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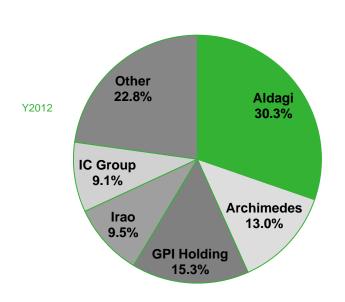


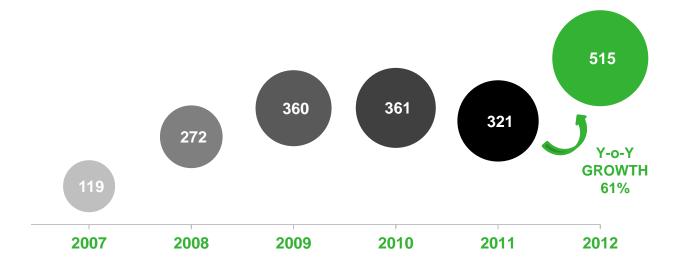
# **GEORGIAN INSURANCE MARKET**

## **Total Insurance Market by Gross Premium Written (GPW)**

GEL mln

## **Insurance Companies by GPW**





- 14 insurance companies on the market \*
- 5 largest insurance companies hold more than 77% of the market

Foreign investors have strong presence on the Georgian insurance market; Vienna Insurance Group holding 100% of GPIH and Irao

<sup>\*</sup> Chartis branch exiting by year end



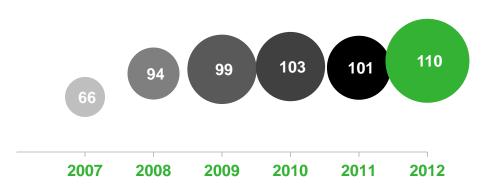
# **ALDAGI**

# The launch of state insurance program in 2012 boosted strong growth of health insurance market, adding c, 900,000 new policyholders

Life insurance market consists of only credit and term life insurance. No endowment schemes in the country

## **Property & Casualty Market by GPW**

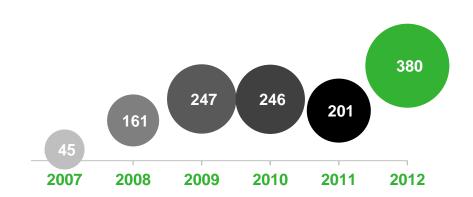
GEL mln



# **GEORGIAN INSURANCE MARKET**

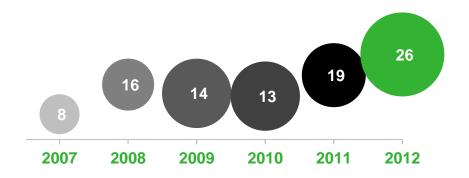
## **Health Insurance Market by GPW**

GEL mln



## **Life Insurance Market by GPW**

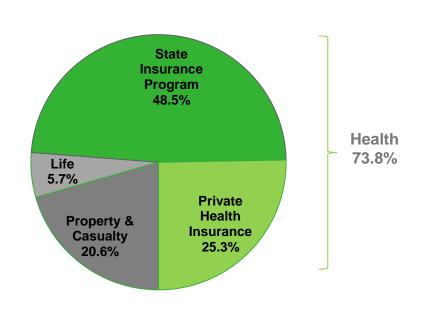
GFI mln



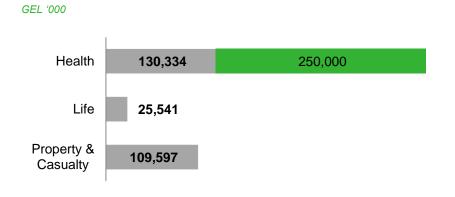


# **GEORGIAN INSURANCE MARKET BY PRODUCTS**

## Shares by GPW I 2012

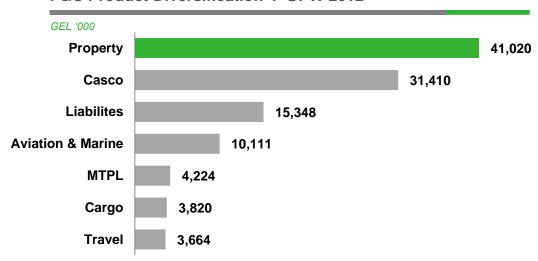


## Diversification by Lines I GPW 2012



■ Private ■ State Insurance Program

## P&C Product Diversification | GPW 2012

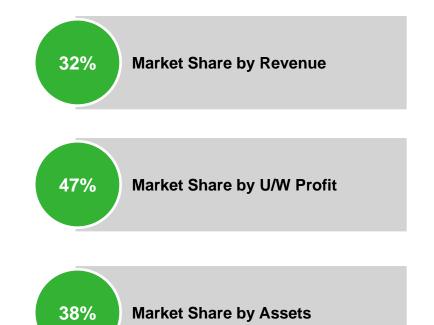




# **ALDAGI MARKET SHARES**

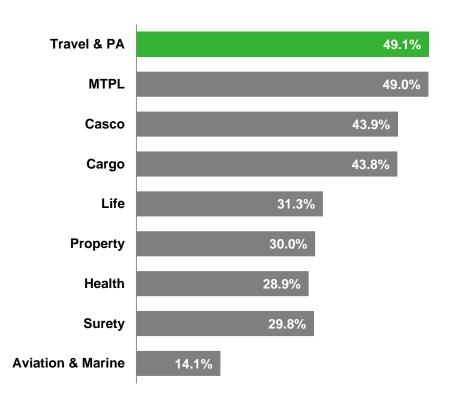
## **ALDAGI - Undisputed Leader on the Market**

FY 2012



## **Aldagi Market Share by Products**

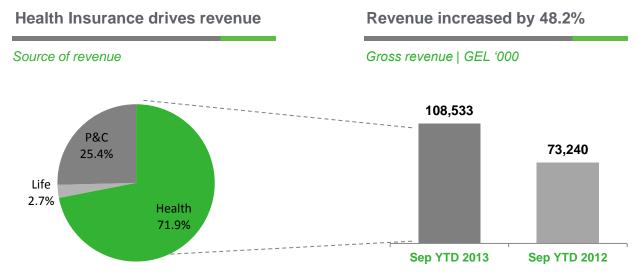
GPW FY 2012





# **ALDAGI PERFORMANCE IN INSURANCE**

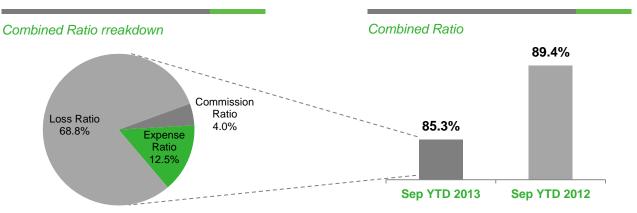
# **ALDAG**



# U/W profit increased by 48.7%







Combined Ratio improved by 4.1 pts.

## Doubled net profit Y-o-Y



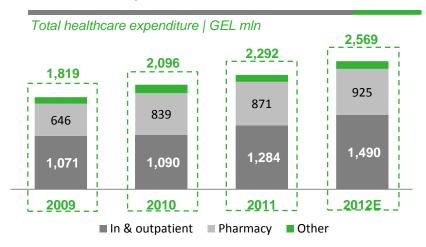


# Insurance Market & Aldagi Performance Healthcare Market & Aldagi Performance Strategy Going Forward Annexes

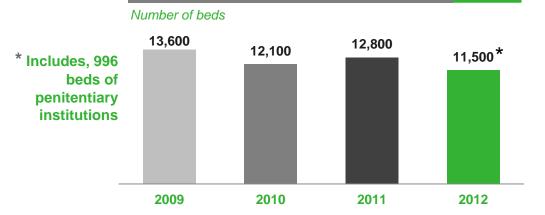


# **HEALTHCARE MARKET IN GEORGIA**

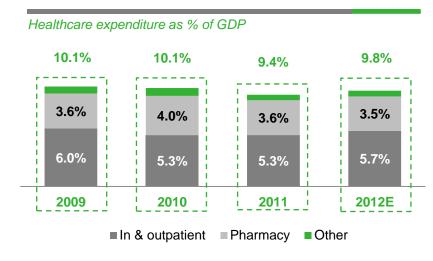
## Healthcare expenditure 3Y CAGR 12.2 %



## 99% of hospitals privately owned entities

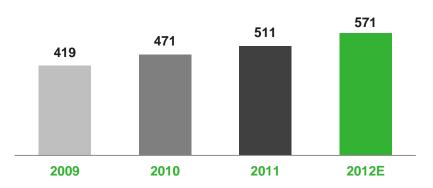


## Less than 6% of GDP on in- &-outpatient spending



## Spending per capita still very low

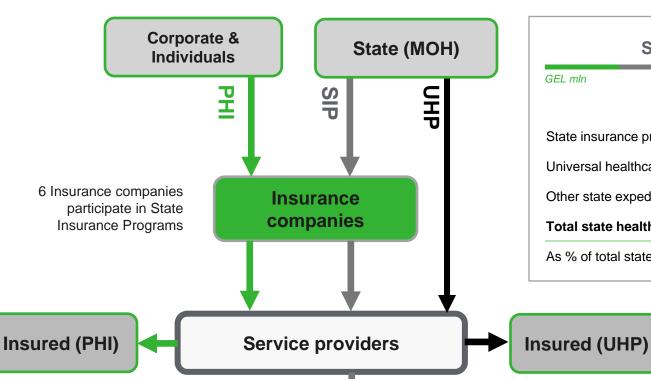
Spending per Capita | GEL





# **HEALTHCARE FINANCING MODEL**

## **Current setup**



**Insured (State** 

**Programs**)

#### State Healthcare expenditure GEL mln 2011 2012 2013 2014F State insurance program (SIP) 121 170 280 280 Universal healthcare program (UHP) 225 300 Other state expediture in healthcare 232 176 170 240 Total state healthcare expenditure 750 361 402 681 As % of total state expenditure 6.2% 5.8% 9.4% 9.7%

Additional expenditure in healthcare through UHP will increase healthcare expenditure per capita due to increased purchasing power of citizens

SIP 2.0 mln insured
PHI 0.5 mln insured

UHP Universal Healthcare ProgramSIP State Insurance Program

**PHI** Private Health Insurance

MOH Ministry of Labor, Health & Social Affairs of Georgia



# STATE HEALTHCARE SPENDING MODEL

# **ALDAG**

**Eligibility** 

**Provider choice** 

**Co-payment** 

Price cap

Limit

## **Universal Healthcare Program (UHP)**

## **Urgent Treatment**

#### Planned Treatment

All citizens of Georgia, except of those holding private insurance policies as of 1st July 2013 and state insurance program beneficiaries

Any licensed hospital on the territory of Georgia

UHP provider list

In defined 500 medical cases 100% is covered, in other cases - 70%

70% of country's 4 the cheapest service providers' average price

NO PRICE CAP | state finances costs as per service provider price list

NO PRICE CAP for service provider, state finances its share, rest is financed by patient

In most cases up to GEL 15,000

- Patient enters hospital by ambulance
- If eligible, medical case is registered in UHP database
- End of each month state transfers funds to service provider

- Within 30 days eligibility is identified
- Within 60 days guarantee letter is issued
- Patient presents guarantee letter at service provider & pays only co-payment share
- End of each month state transfers funds to service provider

## **State Insurance Program (SIP)**

Population below poverty line, teachers, elderly, children under 6, students, people with disabilities, refugees

Provider list of respective private insurance company

For 900K people 100%, for others 80%-100%

NO PRICE CAP | insurance companies chose their provider list

In most cases up to GEL 15,000

- Each month state transfers predefined insurance premium to private insurance company
- Private insurer is a buyer of medical services for state insurance program beneficiaries

# Financing model



# **ALDAGI IN HEALTHCARE INDUSTRY**

# **Proven Execution & Integration Track Record**

2006: Enters into healthcare business by opening

outpatient center in Tbilisi

2009: Operates 5 small sized outpatient clinics

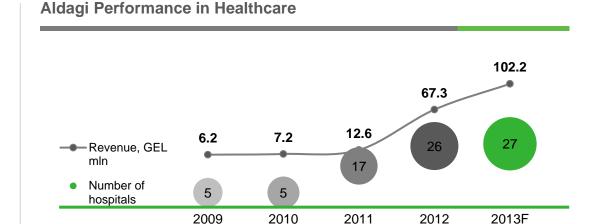
2010: Invests US\$ 15 mln in building 5 small-sized and 1

mid-sized hospitals

2011: Acquires 11 operating hospitals from the largest

healthcare company

2012: Adds 10 new hospital through Imedi L acquisition



NOW: Operates the largest hospital chain in the country

27 hospitals: 7 referral & 20 community hospitals

5 outpatient clinics

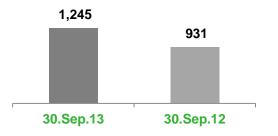
1,245 hospital beds

50% of the market share in Western Georgia

1,956,000 persons covered

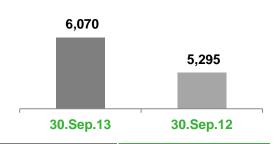


Number of Beds



# One of the Largest Employers in the Country

Number of Employees



\*Data for FY 2012



## **HEALTHCARE KEY INDICATORS**

# **ALDAG**

## Diversified source of revenue

Source of Revenue

Out of

Pocket

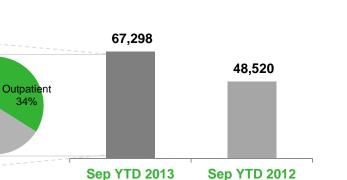
20.8%

State

19.9%

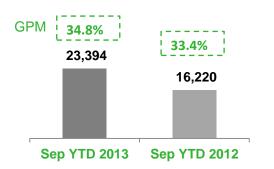


Gross Revenue | GEL '000



## 44.2% Y-o-Y increase in gross profit

Gross Profit | GEL '000



## EBITDA increased by 71.5%

Insurance

Companies 59.3%

Inpatient

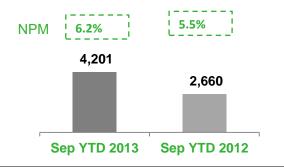
66%

EBITDA | GEL '000



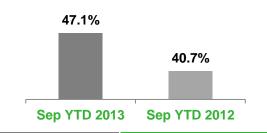
## **Improved Net Profit Margin**

Net Profit | GEL '000



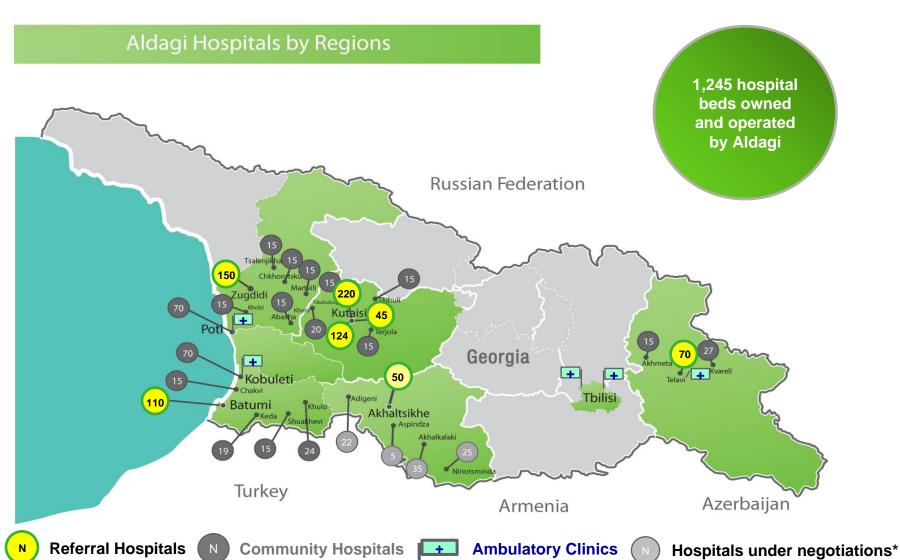
## Improved bed occupancy

Hospital Bed Occupancy





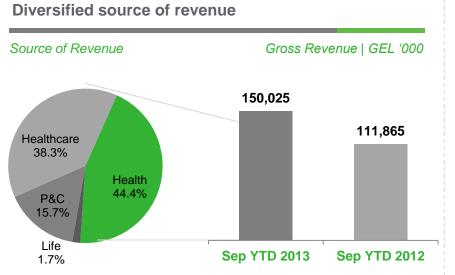
# **ALDAGI IN HEALTHCARE INDUSTRY**





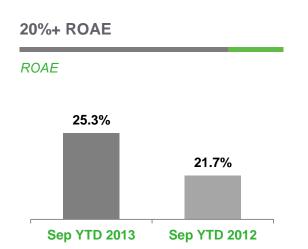
# **CONSOLIDATED KEY FIGURES**

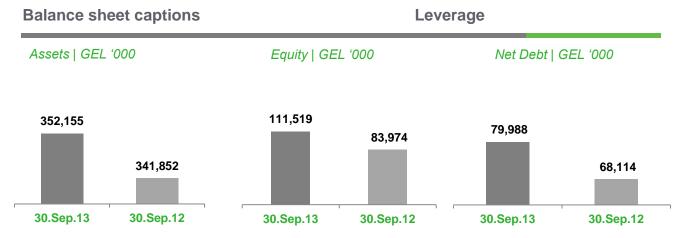
# **ALDAG**













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# STRATEGY GOING FORWARD

## To fully utilize current market potential ALDAGI's direction will be:

1 Minority buy-out

Chance to increase retained earnings and gain more flexibility in expansion plans

Healthcare expansion though M&A in Tbilisi

Penetrating medical district – TBILISI, not yet covered by Aldagi, gives huge opportunity for increasing market share and diminishing leakage of health insurance claims outside the group

P&C & Life Insurance spin-off

Spin off of healthcare business, increases the valuation of each line

4 ) IPO

We believe, for our business model and industry, the highest value can be achieved through IPO



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# **Annexes**

- 1. Response to Market Trends
- 2. Consolidated Income Statement
- 3. Consolidated Balance Sheet
- 4. Audited Financials



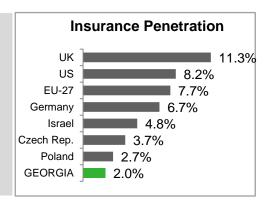
# **RESPONSE TO MARKET TRENDS**

# ! ) POTENTIAL CONCERNS

## **ALDAGI RESPONSE**

- Market Leadership in healthcare may not leave room for growth
- Extended governmental spending will increase spending per capita in regions, where Aldagi is major supplier of medical services.
- No presence in key medical district TBILISI, leaves huge room for expansion through M&A

- Prospects for P&C insurance market growth seems to be ambiguous
- Insurance penetration is one of the lowest in Georgia, compared to that in developed countries
  - Many product lines not yet presented on the market
- Planned introduction of compulsory MTPL will boost both mandatory and voluntary market (Introduction of MTPL in Armenia increased GPW/GDP by 270% in two years



- Universal healthcare may cannibalize private health insurance market
- As universal cover is limited it leaves considerable room for private insurance supplementary products

- Economic environment depends on political stability
- Profound economic reforms secured prominent results for the Georgia Economy
- · Smooth transition of government



# **POTENTIAL CONCERNS (Cont.)**

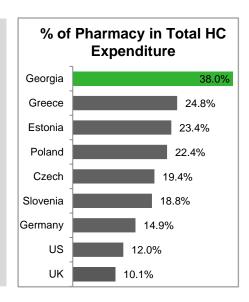
## **POTENTIAL CONCERNS**

# Government becomes major buyer in healthcare market

## **ALDAGI RESPONSE**

- Aldagi healthcare has most balanced portfolio, Government spending comprising only 20%
- As universal healthcare covers limited number of treatments, out-of pocket and private insurers spending will still remain high

- Healthcare expenditure already comprises 10% of GDP, leaving small room for health Market expansion above GDP growth
- Pharmacy comprises 38% of total healthcare expenditure, Far above than that in developed countries, the result of irrational pharmacotherapy, rare prescription of generic drugs etc.
- · Thus in & outpatient share of GDP is still low in Georgia
- Improved regulations on pharmacy sector will result in decreased expenditure leaving room for in & outpatient expansion





# **SEP YTD 2013 RESULTS**

# Gross revenue up by 34.1% y-o-y to GEL 150 mln, reflecting organic

growth and the acquisition of Imedi L

14.9% growth of operating expenses compares to 34.1% rise in net revenue

International

Cost efficiencies achieved as demonstrated in the improved expense ratio from 18.7% Sep YTD '12 to 12.5% Sep YTD '13

## **Income Statement Captions | Consolidated**

GEL '000	Sep YTD 2013 (Unaudited)	Sep YTD 2012 (Unaudited)	Change Y-o-Y
Insurance premiums written, gross	119,871	105,169	14.0%
Change in unearned premium provision, gross	(11,591)	(31,929)	-63.7%
Revenue from healthcare	41,745	38,625	8.1%
Revenue, gross	150,025	111,865	34.1%
Insurance premiums ceded to reinsurers	(6,570)	(8,875)	-26.0%
Change in unearned premium provision, reinsurers share	176	(438)	-140.2%
Insurance premiums revenue ceded to reinsurers	(6,394)	(9,313)	-31.3%
Net revenue	143,631	102,552	40.1%
Insurance claims paid, gross	(52,278)	(33,010)	58.4%
Change in loss provision, gross	(10,260)	(4,825)	112.6%
COGS	(27,730)	(27,176)	2.0%
Insurance claims expenses, gross / COGS	(90,268)	(65,011)	38.9%
Insurance claims expenses recovered by reinsurers	1,677	1,495	12.2%
Net insurance claims expenses / COGS	(88,591)	(63,516)	39.5%
Reinsurance commissions	304	133	128.6%
Agents, brokers and employee commissions	(4,363)	(4,226)	3.2%
Net commission income / (expense)	(4,059)	(4,093)	-0.8%
Net underwriting profit / gross profit	50,981	34,943	45.9%
Salaries and other employee benefits	(10,548)	(9,128)	15.6%
Bonuses accrued	(3,295)	(2,615)	26.0%
Selling, general administrative expenses	(5,746)	(6,125)	-6.2%
Operating taxes	(108)	(45)	140.0%
Provisions expense for / (recovery of) bad debts	(1,464)	(1,097)	33.5%
Other operating expenses	(986)	(272)	262.5%
Total recurring operating costs	(22,147)	(19,282)	14.9%
EBITDA	34,364	18,242	88.4%
Depreciation and amortization expenses	(854)	(720)	18.6%
Non-operating income / (loss)	(8,328)	(3,537)	135.5%
Pre-tax income	21,399	11,741	82.3%
Income tax expense	3,068	1,728	77.5%
Net profit	18,331	10,013	83.1%





## **Consolidated Balance Sheet | Assets**

GEL '000

_	30-Sep-13 (Unaudited)	30-Sep-12 (Unaudited)	Change Y-o-Y
Cash and cash equivalents	9,201	6,627	38.8%
Amounts due from credit institutions	18,076	39,828	-54.6%
Investment securities	172	812	-78.8%
Insurance premiums receivable, net	80,631	85,945	-6.2%
Reinsurance contracts, net	8,774	10,086	-13.0%
Loans and other receivables, net	31,748	18,586	70.8%
Property and equipment, net	174,322	137,867	26.4%
Intangible assets, net	1,464	471	210.8%
Goodwill	17,021	16,963	0.3%
Investments in non-consolidated subsidiaries	-	-	0.0%
Current income tax assets	280	663	-57.8%
Deferred income tax assets	1,212	702	72.6%
Deferred aqcuisition costs	1,446	3,750	-61.4%
Prepayments and other assets	7,808	19,552	-60.1%
Total assets	352,155	341,852	3.0%

## Consolidated Balance Sheet | Liabilities & Equity

GEL '000

	30-Sep-13	30-Sep-12	Change
	(Unaudited)	(Unaudited)	Y-o-Y
Insurance contracts	98,068	107,096	-8.4%
Reinsurance premium payable	10,027	11,321	-11.4%
Pension benefit obligations	9,289	7,858	18.2%
Borrowed funds	97,976	106,711	-8.2%
Salaries and other employee benefits payable	10,631	9,047	17.5%
Current income tax liabilities	3,405	103	3205.8%
Deferred income tax liabilities	1,090	3,178	-65.7%
Accruals and other liabilities	10,150	12,564	-19.2%
Total liabilities	240,636	257,878	-6.7%
Share capital - ordinary shares	15,286	15,286	0.0%
Share premium / (deficit)	35,021	35,021	0.0%
Revaluation and other reserves	661	661	0.0%
Retained earnings	21,658	8,587	152.2%
Net profit for the period	15,099	7,592	98.9%
Shareholders equity excluding minority	87,725	67,147	30.6%
interest	01,123	07,147	30.07
Non-controlling interests	23,794	16,827	41.4%
Total shareholders equity	111,519	83,974	32.8%
Total liabilities and shareholders equity	352,155	341.852	3.0%



# **SEGMENT RESULTS | CONSOLIDATED**

## Income Statement by Segments | Sep YTD 2013

## **SEGMENT CONTRIBUTIONS**

Line	Sep YTD '13	Sep YTD '12
Health	44.4%	36.5%
Life	1.7%	1.3%
P&C	15.6%	22.4%
HC	38.3%	39.8%

Line	Sep YTD '13	Sep YTD '12
Health	32.6%	42.5%
Life	5.9%	3.4%
P&C	38.6%	27.5%
HC	22.9%	26.6%

GEL '000	Health	Life	P&C	Healthcare	Total
Insurance premiums written, gross	89,146	2,174	28,804	-	119,871
Revenue from healthcare	-	-	-	67,298	41,745
Revenue, gross	78,072	2,906	27,555	67,298	150,025
Insurance premiums ceded to reinsurers	(38)	(526)	(6,006)	-	(6,570)
Insurance premiums revenue ceded to reinsurers	(50)	(510)	(5,834)	-	(6,394)
Net revenue	78,022	2,396	21,720	67,298	143,631
Insurance claims expenses, gross	(62,885)	(1,246)	(7,786)	-	(62,538)
COGS	<del>-</del>	<del>-</del>	<u>-</u>	(43,903)	(27,730)
Insurance claims expenses, gross / COGS	(62,885)	(1,246)	(7,786)	(43,903)	(90,268)
Insurance claims expenses recovered by reinsurers	-	298	1,379	-	1,677
Net insurance claims expenses / COGS	(62,885)	(948)	(6,407)	(43,903)	(88,591)
Net commission income / (expense)	(1,782)	(26)	(2,252)	-	(4,059)
Net underwriting profit / gross profit	13,355	1,423	13,061	23,395	50,981
Net income from pension benefit plan	-	114	407	4 000	114
Other operating income	230 <b>230</b>	7 <b>122</b>	167 <b>167</b>	1,229 <b>1,229</b>	1,633
Other operating income \ (loss) Salaries and other employee benefits	(3,358)	(86)	(1,828)	(5,529)	<b>1,748</b> (10,548)
· ·		, ,			
Bonuses accrued	(1,089)	(199)	(1,292)	(716)	(3,295)
Selling, general administrative expenses	(2,038)	(54)	(1,285)	(2,369)	(5,746)
Operating taxes	(51)	(1)	(24)	(32)	(108)
Provisions expense for / (recovery of) bad debts	(281)	(26)	(498)	(659)	(1,465)
Other operating expenses	(292)	(8)	(69)	(618)	(986)
Total recurring operating costs	(7,108)	(374)	(4,996)	(9,923)	(22,148)
EBITDA	6,478	1,170	8,233	18,484	34,365
Foreign exchange gain / (loss)	(125)	(3)	(69)	(829)	(1,026)
Depreciation and amortization expenses	(321)	(3)	(493)	(37)	(854)
Net interest income / (expense)	1,120	140	697	(9,350)	(7,393)
Non-recurring income / (costs)	(48)	(9)	61	93	91
Pre-tax income	7,104	1,296	8,428	4,578	21,400
Income tax expense	1,136	207	1,347	378	3,068
Net profit	5,968	1,088	7,081	4,200	18,331



# **AUDITED INCOME STATEMENT**

## Income Statement | Consolidated

GEL '000	EV 0040	EV 2044	EV 2042
	FY 2012 (Audited)	FY 2011 (Audited)	FY 2010 (Audited)
Insurance premiums written, gross	126,906	61,847	61,946
Change in unearned premium provision, gross	(17,094)	216	(906)
Revenue from healthcare	49,449	9,257	2,095
Revenue, gross	159,261	71,320	63,135
Insurance premiums revenue ceded to reinsurers	(11,871)	(10,452)	(11,129)
Net revenue	147,390	60,868	52,006
Insurance claims expenses, gross	(58,022)	(31,605)	(31,073)
COGS	(29,319)	(5,642)	(1,569)
Insurance claims expenses, gross / COGS	(87,341)	(37,247)	(32,642)
Net insurance claims expenses / COGS	(85,259)	(35,406)	(29,325)
Net commission income / (expense)	(5,538)	(3,367)	(3,831)
Net underwriting profit / gross profit	56,593	22,095	18,850
Net income from pension benefit plan	87	71	51
Other operating income	2,661	3,320	920
Other operating income	2,748	3,391	972
Salaries and other employee benefits	(13,048)	(7,271)	(5,679)
Bonuses accrued	(4,223)	(2,329)	(1,891)
Selling, general administrative expenses	(8,736)	(5,635)	(4,532)
Operating taxes	(71)	(253)	(168)
Provisions expense for / (recovery of) bad debts	(3,929)	(763)	(591)
Other operating expenses	(1,141)	(626)	(427)
Total recurring operating costs	(31,148)	(16,877)	(13,288)
EBITDA	28,193	8,609	6,534
Foreign exchange gain / (loss)	(703)	(793)	371
Depreciation and amortization expenses	(4,124)	(977)	(663)
Net interest income / (expense)	(4,596)	(432)	(749)
Non-recurring income / (costs)	34	864	192
Pre-tax income	18,804	7,271	5,685
Income tax expense	2,524	769	662
Net profit	16,280	6,502	5,023



# **AUDITED BALANCE SHEET**

## **Consolidated Balance Sheet | Assets**

GEL '000

	YE 2012 (Audited)	YE 2011 (Audited)	YE 2010 (Audited)
Assets			
Cash and cash equivalents	10,721	4,900	6,469
Amounts due from credit institutions	20,467	5,555	5,280
Insurance and reinsurance receivables	63,781	22,214	19,454
Loans issued	7,544	5,154	625
Available-for-sale investments	326	2,834	4,213
Reinsurance assets	7,869	8,778	7,271
Current income tax assets	91	409	212
Deferred income tax assets	1,167	50	11
Deferred acquisition costs	1,855	1,534	1,629
Property and equipment	149,725	63,428	10,867
Prepayments for long-term assets	10,079	8,952	2,953
Goodwill and other intangible assets	17,896	16,828	16,147
Pension fund assets	8,758	6,353	4,949
Other assets	24,016	9,868	3,278
Total assets	324,295	156,857	83,358

## **Consolidated Balance Sheet | Liabilities & Equity**

GEL '000

	YE 2012 (Audited)	YE 2011 (Audited)	YE 2010 (Audited)
Liabilities			
Insurance contract liabilities	80,438	35,289	32,580
Other insurance liabilities	13,603	9,659	7,138
Current income tax liabilities	837	-	-
Deferred income tax liabilities	2,897	1,581	182
Borrowings	105,814	26,510	13,138
Trade payables	9,532	30,816	1,112
Pension fund liability	8,758	6,353	4,949
Other liabilities	12,176	5,189	2,299
Total liabilities	234,055	115,397	61,398
Equity			
Share capital	15,286	7,243	7,243
Share premium	35,022	10,565	10,565
Other reserves	431	431	431
Retained earnings	21,677	8,587	2,473
Total equity attributable to shareholders	72,416	26,826	20,712
Non-controlling interests	17,824	14,634	1,248
Total equity	90,240	41,460	21,960
Total equity and liabilities	324,295	156,857	83,358